+ImageNet
Consulting

Oklahoma Christian University

A Paperless Document Management System, Time & Storage Saved

INDUSTRY

Education

WEBSITE

https://oc.edu

PRODUCTS

Electronic Content Management

OC

The Business Challenge

Oklahoma Christian University was struggling with large amounts of paper documents related to student financial aid being stored onsite in a large file room and transmitted between the University and students. Documents were lost through the mail, misfiled, damaged, incomplete or unavailable because the document had not been returned to the file room or was still waiting for re-file. This lack of organization resulted in frustration from the students, parents, and staff as the process was very inefficient and time-consuming.

The Solution

OCU was already familiar with ImageNet Consulting through their copier and leasing services. ImageNet presented their paperless business environment to OCU's senior leadership and they began to explore a plan to create efficiencies through a paperless business environment and content management strategy. ImageNet Consulting presented OCU with their partner in Electronic Content Management services, the Laserfiche Avante software suite.

The Process

With Laserfiche and the power of LinkDoc, Quick Fields, and the Affinity tools integration into OCU's enterprise resource planning system, Datatel, ImageNet transformed the Student Financial Aid process. OCU now efficiently addresses the needs of students in a timely, cost-effective way that benefits students, parents, & OCU staff alike.

The Results

+ The efficiencies added with ECM allowed OCU to eliminate one full-time position.

+ The large file room was no longer needed to store paper files and was repurposed.

WHAT THEY'RE SAYING NOW:

" ImageNet's success at our institution has been measured through its ROI, the efficiencies that have been created through workflows and the easy adoption by the end users. From a leadership perspective, implementing a product like Laserfiche and having an entire office up and running proficiently on the system within just a few days speaks volumes to the success of the product and the implementation partner."

- John Hermes, VP for Information Technology

About ImageNet Consulting

To accomplish our mission, we train our consultants to optimize and enhance the management of business processes.

In most cases, this has changed little since the 1600's. While technology changes at an ever increasing pace, business processes driven by the movement of paper have not. Many studies reveal the inefficiencies of paper-based processes. While most business professionals agree with these findings, they do not possess the time or expertise to evaluate and improve the situation. This is where ImageNet Consulting defines its value proposition; uncovering problems, consulting and evaluating options, then delivering on solutions that enhance productivity while reducing costs and positively impacting the business' bottom line. ImageNet Consulting provides a vast array of solutions and experience to manage business processes. The most compelling argument to allow our company to help improve these processes is our independence from manufacturer ownership. This independence allows our company to deliver best-in-class solutions with flexibility not offered by a single line dealer or manufacturer. Through our manufacturer-agnostic and solution-led approach, we are able to offer best-in-class technologies to meet our customer's needs. This requires a clear vision of the future and a nimble company that constantly reinvents itself while keeping ahead of the latest technology developments.

Our customers range from small businesses to some of the largest corporations in the world. We are confident no other company can match our portfolio of products, solutions, and the expertise with which we deliver them.

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